The Top Five Downloaded Faculty Authors Articles:

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  Dawna L. Rhoades, Embry Riddle Aeronautical University, rhoadesd@erau.edu, Management, Marketing and Operations Department
  Blaise P. Waguespack Jr., Embry-Riddle Aeronautical University - Daytona Beach, Management, Marketing and Operations Department

- **Customer Loyalty, Repurchase and Satisfaction: A Meta-Analytical Review** (124 downloads)
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  Dawna L. Rhoades, Embry Riddle Aeronautical University - Daytona Beach, rhoadesd@erau.edu, Management, Marketing and Operations Department, et. al.

- **Six Sigma Applied to Flight Operations Quality Assurance: An Exemplar Case Study** (92 downloads)
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- **Market Analysis for Small and Mid-Size Commercial Turboprop Aircraft** (65 downloads)
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  Tamilla Curtis, Management, Marketing, and Operations Department, et. al.

- **Unmanned Aircraft System Propulsion Systems Technology Survey** (64 downloads)
  Timothy Wilson, Electrical, Computer, Software & Systems Engineering Department, et. al.

--Only ERAU authors are listed.

Number of New Items Added
Faculty: 38

Overall Statistics for Daytona Beach
Total Papers: 619
All-time Downloads: 59,860
May Downloads: 2,066

Other Interesting Information
- The JAAER achieved its 250,000th download in May.
- Brought the ASEE SE Section Conference online.
- Launched the COE SOAR Meeting 4 theme.
- The 2016 ITL Week event site was created and brought online.
- Created the FIRST Program site to facilitate the internal grant proposal processes.