Attention to Detail, Attention to Value: Building Additional Repository Assessment Tools for In-House Reporting

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Session Type

• Short (30-min)

Abstract

With the bepress repository management software comes some of the most in-depth tools for value assessment among platforms, these include automatically populated data on downloads, metadata page hits, works posted, readership distribution, and referrers. Recent integration with PlumX has allowed for even more granular opportunities for assessing the value of the repository. However, this left us at Kennesaw State University longing for some additional metrics of success. We are housed in the University Library System, where monthly and annual reports are limited to data used to satisfy accreditation needs, such as quantitative reporting on instruction, one-on-one consultations, and brief qualitative narratives.

The Team at the Digital Commons at Kennesaw State University created a more in-depth, in-house mechanism for monitoring monthly repository growth in areas not collected automatically by the bepress platform. These data will then be used for monthly in-house reporting to library administration. We have used 2018 as a case study and will present our initial findings in the hopes that other repository managers will find value in our system and that developers may create more comprehensive reporting tools.

Keywords

internal reporting, monitoring progress, job security, metrics

Background

Measuring use and impact is how we, as repository managers, are allowed to remain employed and grow out our services, products, and team. It is important that we are able to sufficiently and effectively portray our day-to-day activities to key people within the chain of command, regardless of their level of repository knowledge.

Conclusion

Our presentation will highlight the need for more granular metric reporting systems in repositories and share our own metric data as an example.