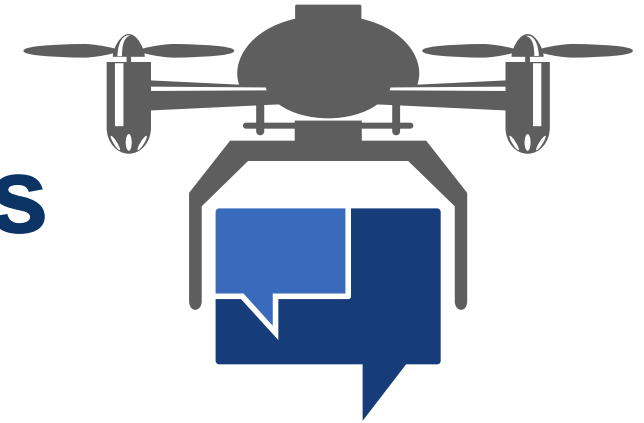


Session 3, Room 1:

Managing Public Perceptions



- General concern about potential for overreaction to single, bad event undoing a lot of good work and progress – what can we do to avoid a knee-jerk reaction?
- Need to do better at telling the safety messages from the use cases
- FAA needs to follow-up on guidance to law enforcement given the perceptions about lack of enforcement