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## How Purchasing Departments Can Take Advantage of the Sluggish Economy to Achieve Strategic Opportunities Through Best Practices

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## What are the Objectives of this Session?

# What is a Strategic Best Practice and Why is it Important to a Purchasing Department?

#### **Barriers to Strategic Best Practices**

- Lack of Resources
- Lack of Management Support
- Stuck in the Middle Mentality
- Misconceptions
- Fear of Change
- Lack of Vision

## What does a sluggish economy mean to Purchasing Departments

- Less staff.
- Fewer financial incentives.
- More pressure form senior management.
- Worry about Maslow's three lower level hierarch of needs.
- Shorter lead times for projects to make an impact.
- Greater opportunities!

#### **Potential External Opportunities**

- Review of existing contracts.
- New negotiations with current and new suppliers.
- Introduce new products and services.

#### **Potential Internal Opportunities**

- Winning over new internal customers.
- Increasing savings and competitiveness to the firm.
- Enhancing support form senior management.
- Motivating your staff to try harder.

#### Strategic Initiatives on a Shoe String

- Plan for the Future
- Perform Spend Analysis- Identify A-B-C
- Review High Value Contracts
- Realign Priorities
- Enhance Participation Level of Stakeholders

#### Plan for the Future

- Begin with the Present- what is working and what is not?
- Do you have Mission and Vision Statements-If not, why not? Get moving here!
- Develop a Strategic Planning Team and a Strategic Plan- Bring in various stakeholders.

#### **Perform Spend Analysis**

- Bring in Finance Personnel
- Review spend on Category A-B-C Suppliers
- "A"- You are currently sourcing.
- "B"- You want to source.
- "C"- Hold for a future date.
- Use this as a report card or benchmark point.
- Develop plan on how you become involved with "B" suppliers and your internal customers.
- Time Table- 3 Months
- Cost- Real Dollars- \$0
- Savings- Very High Potential

#### **Review High Value Contracts**

- Identify:
  - Contracts expiring within two years.
  - High value strategic contracts.
- Use the Poor Economic Times as an Opportunity for Financial Gains.
- Potential "Win-Win" Situation with Strategic Suppliers.
- Have a Negotiations Plan in Mind.
- Involve the Proper Level of Supplier Representative.
- Time Table- 3 Months
- Cost- Real Dollars- \$0
- Savings- Average to High Potential

### Negotiating (or Renegotiating) a Contract

- Be selective!
- Are the right parties present, especially from the suppliers point of view?
- What is a "win-win" outcome?
- Do your home work before negotiations begin!
- Follow your plan and be flexible!

#### **Realign Priorities**

- What is your strategic plan for your organization?
- Where would you like to take your organization in the future?
- Perform a SWOT Analysis.
- What products and services should you drop or reduce resource allocation on?
- What "new" resources do you need?
- Time Table- One Month
- Cost- Real Dollars- \$ Some
- Savings- \$ Some to High

#### Enhance Participation Level of Key Strategic Stakeholders

- Who are your Strategic Stakeholders?
- Why are they strategic?
- How can you increase their involvement in your firm's sourcing function?
- Examples of strategic benefits.
- Time Table- 6 Months
- Cost- Real Dollars- \$0
- Savings- High Potential

#### Examples of Increased Stakeholder Involvement

- Higher Supplier Representatives
- Supplier Councils/ Supplier Scorecards
- Customer Councils
- Senior Management/ CFO/CEO

#### **Lessons Learned**

- Poor Economic Times bring Large Business Opportunities.
- Doors are open, so walk through them.
- The size of your sourcing organization should not be used as an excuse to move strategically forward.
- Folks like working for and with proactive organization.
- Find the time to be bold.