

Abstract

Various models have been suggested to assess the performance of airline pilots. However, the influence of a model on assessors' scoring remains largely unexplored. The aim of the present study was to contrast the assessments of raters from two airlines, who assessed performance in pairs of the same airline and rank by using or not using an assessment model. The results showed differences between the assessors of the two airlines in terms of their scoring. Implications were drawn in regards to the usage of a model and its influence on pilot performance assessment.